

## **RAIDMAX 365 GUARANTEE**

Raidmax Inc. Guarantees

### **365.01 GUARANTEE CONTINUANCE TERM**

Accompanied with original invoice, Raidmax enclosures retain a 365 day limited (section 365.03) guarantee on all parts and labor.

### **365.02 RM365G QUALIFICATION TERMS**

The Raidmax 365 Guarantee is not an all inclusive guarantee. The RM365G is a limited warranty on all parts as stated in section 365.01. The Chassis and Power supply include a 365 day all inclusive guarantee against manufacture defects. The included accessories, not limited to; Fans, LED Lights, Cabling, Temperature Displays, Buttons, include a 180 day all inclusive guarantee against manufacture defects.

### **365.03 RM365G DISQUALIFICATION TERMS**

Raidmax will not guarantee its products, if any physical damage regardless of accidental or intentional cause that has been suffered to a chassis, its accessories, or a CPU cooler. Raidmax will not guarantee its products, under any normal wear and tear. Raidmax will not guarantee its products due to any natural acts of nature, (ie. Heat, humidity, water, dust, infestation). Raidmax will not guarantee its products if products are altered or modified in any way. Modification or alteration of any products defaults to a void guarantee on the mentioned product.

### **365.04 RM365G WHAT IS AND ISN'T COVERED**

The following are not covered by the warranty:

1. Any product that has been altered or modified in any way.
2. Normal wear and tear
3. Any Physical damage or deterioration regardless of cause, this may include but is not limited to;
  - a. Any natural or unnatural acts of nature; heat, humidity, water, dust, infestation, fire, lighting, earthquake.
  - b. Unauthorized repair performed by anyone other than a Raidmax Certified Technician.
  - c. Shipping or transportation damages.
  - d. Any other cause which does not relate to a product defect.
4. Boxes, batteries, computer components, accessories, and any other items that may be used with our product.
5. Raidmax does not assure compatibility with any other product. It is the consumer's responsibility to determine the suitability of Raidmax products for consumer use.
6. Installation or Removal charges.
7. Shipping Charges.